

# Applying LAN Hot Fix 20 for Sage SalesLogix Version 7.5.3

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Version 7.5.3.20

Developed by Sage SalesLogix User Assistance



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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issues:

Defect	Description
11082373	Users with certain Admin Role functions are able to retire users that own records.
11083649	Lock user out of SData and the Web Client after “n” failed login attempts.

This hot fix requires version 7.5.3. Do not install this hot fix on any other Sage SalesLogix version. To obtain the hot fix, contact your support representative or go to <http://support.saleslogix.com>.

**Note** For best results, Sage recommends installing version 7.5.3 LAN Hot Fix 09 before installing 7.5.3 LAN Hot Fix 20.

**Note** 7.5.3 LAN Hot Fix 20 is required if you are installing 7.5.3 Web Hot Fix 09.

## File Information

File Name	File Contents	File Version
SLX_v753_Lan_HF20.zip	Admin.exe	7.5.3.4406

## Applying the Hot Fix

Apply the hot fix to all computers with Sage SalesLogix Administrator installed.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the SLX\_v753\_Lan\_HF20.zip file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v753\_Lan\_HF20.exe**.
4. On the **SalesLogix - v7.5.3 Lan Hot Fix 20** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.

5. Click **Next**.
6. On the **Welcome** screen, click **Install**.
7. On the **Completed** screen, click **Finish**.

## Setting Login Attempt Threshold

Users will now be locked out of the Sage SalesLogix Web Client, Sage SalesLogix SData Client, Sage SalesLogix Desktop Manager, and Sage SalesLogix Mobile Client if they incorrectly enter their login credentials a predetermined number of times. If the user enters the correct credentials before reaching the threshold, their login attempts will be reset. The administrator can set the login attempt threshold through the Sage SalesLogix Administrator. This setting does not affect the network clients, remote clients, or remote offices.

### To set login attempt threshold

1. Open the **Sage SalesLogix Administrator**.
2. On the **Tools** menu, click **Options**.
3. In the **Options** window, click the **System** tab.
4. In the **Login Attempt Threshold** area, set the number of attempts before locking the user out.

### To reset locked out user

If a user is locked out, the administrator must reset user login attempts for the user.

1. Open the **Sage SalesLogix Administrator**.
2. On the **Users** screen, right-click the locked out user.  
Select **Reset User Logins** to reset the user.