

# Applying Web Hot Fix Package 05 for Sage SalesLogix Version 7.5.2

---

Version 7.5.2.05

Developed by Sage SalesLogix User Assistance



---

# Applying Web Hot Fix Package 05 for Sage SalesLogix Version 7.5.2

<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
<b>Copyright</b>	Copyright © 1997-2010, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage and its licensors, if any.
<b>Version</b>	Version 7.5.2.05 (Web Package) 2010
<b>Trademarks</b>	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
<b>Disclaimer</b>	Sage has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
<b>Technical Support</b>	<p>Technical Support is available to customers with support contracts directly from Sage and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site.</p> <p>Sage SalesLogix Web site <a href="http://www.saleslogix.com">www.saleslogix.com</a> Sage SalesLogix SupportOnline/Sage Online Support and Services Web site <a href="http://www.sagesoftwareonline.com">http://www.sagesoftwareonline.com</a></p> <p>Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.</p>

---

# Applying Web Hot Fix Package 05 for Sage SalesLogix Version 7.5.2

---

This hot fix addresses the following issues:

Defect	Description
1-75297	Users may see an error when attempting to launch a report through a custom control on a localized Web site.
1-75810	If the entity detail view requires a dialog, the Entity Link Renderer in a main view list must open one.
1-75966	Performance: While viewing a group, the count is queried multiple times.
1-76155	If the user clicks the upper scroll bar while scrolling to the last record, an error occurs and the Lookup screen does not load all the account information.
1-76160	Performance: Accessing Lookup from the list view by right-clicking on the Account Navigation bar, and then performing a lookup on records of the same entity type causes the screen to unnecessarily repaint before displaying the Lookup dialog box. (For example, with the Account List View active, right-click the Account on the Nav Bar and then select lookup.)
1-76225	On a localized Sage SalesLogix Web Client, lookups containing an apostrophe will fail to return any results.
1-76330	Sage SalesLogix Web Client groups fail to sort by custom field.
1-76331	Save Lookup as group is not working correctly in the Web Client.
1-76332	In the Sage SalesLogix Web Client, Account and Contact 'Lookup By' do not display the correct fields.
1-76387	Performance: When the user moves to a new record, all tabs loaded on prior records are automatically loaded instead of just the current tab.
1-76517	The correct leader is not displayed if the logged in user does not have calendar access to the leader.

This hot fix requires version 7.5.2 and all previous Web hot fix packages beginning with 01. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents	File Version
SLX_v752_Web_HF05.zip	SLX_v752_Web_HF05.exe	n/a
SLX_v752_Web_HF05.exe	Sage SalesLogix v7.5.2 Web HF05 VFS Upgrade.zip	
	Sage.Common.Syndication.dll	1.0.0.149
	Sage.Platform.WebPortal.dll	7.5.2.2227
	Sage.SalesLogix.Activity.dll	7.5.2.2227
	Sage.SalesLogix.Client.Reports.dll	7.5.2.2227
	Sage.SalesLogix.dll	7.5.2.2227
Sage SalesLogix v7.5.2 Web HF05 VFS Upgrade.zip	ActivityFacade.cs	n/a
	ext-overrides.js	n/a
	general.js	n/a
	GroupListTasklet.js	n/a
	menuItemLookupAccount.contextmenu.xml	n/a
	menuItemLookupAccount.contextmenu.xml.resx	n/a
	menuItemLookupCampaign.contextmenu.xml	n/a
	menuItemLookupCampaign.contextmenu.xml.resx	n/a
	menuItemLookupContact.contextmenu.xml	n/a
	menuItemLookupContact.contextmenu.xml.resx	n/a
	menuItemLookupContract.contextmenu.xml	n/a
	menuItemLookupContract.contextmenu.xml.resx	n/a
	menuItemLookupDefect.contextmenu.xml	n/a
	menuItemLookupDefect.contextmenu.xml.resx	n/a
	menuItemLookupLead.contextmenu.xml	n/a
	menuItemLookupLead.contextmenu.xml.resx	n/a
	menuItemLookupOpportunity.contextmenu.xml	n/a
	menuItemLookupOpportunity.contextmenu.xml.resx	n/a
	menuItemLookupReturn.contextmenu.xml	n/a
	menuItemLookupReturn.contextmenu.xml.resx	n/a
	menuItemLookupSalesOrder.contextmenu.xml	n/a
	menuItemLookupSalesOrder.contextmenu.xml.resx	n/a
	menuItemLookupTicket.contextmenu.xml	n/a
	menuItemLookupTicket.contextmenu.xml.resx	n/a
	Sage.Common.Syndication	n/a
	Sage.Platform.WebPortal.dll	7.5.2.2227
	Sage.SalesLogix.Activity.dll	7.5.2.2227
	Sage.SalesLogix.Client.GroupBuilder.dll	7.5.2.2227

File Name	File Contents	File Version
	Sage.SalesLogix.Client.Reports.dll	7.5.2.2227
	Sage.SalesLogix.Client.Reports.Helper.dll	7.5.2.2227
	Sage.SalesLogix.dll	7.5.2.2227
	Sage.SalesLogix.Reporting.Server.dll	7.5.2.2227
	sage-controls-listpanel.js	n/a
	sage-platform.js	n/a
	sage-platform-debug.js	n/a
	sage-platform-tabworkspace.js	n/a
	ShowReportUtil.js	n/a

## Applying the Hot Fix

Ensure you have applied all previous hot fix packages beginning with 7.5.2 Web Hot Fix 01 prior to installing this hot fix:

- 7.5.2 Web Hot Fix 01
- 7.5.2 Web Hot Fix 02
- 7.5.2 Web Hot Fix 03
- 7.5.2 Web Hot Fix 03b
- 7.5.2 Web Hot Fix 04

Apply the hot fix to all computers where the Application Architect or Web Host is installed. Install the bundle using the Application Architect and then, build and deploy your Web site(s).

**Note** Before installing the bundle, review the files included in the hot fix. Backup any customized files that may be affected, or backup the whole project if there are many files. Then apply the hot fix bundle in one of the following ways:

- Manually merge the hot fix items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

### To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v752\_Web\_HF05.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v752\_Web\_HF05.exe**.
4. On the **SalesLogix - v7.5.2 Hot Fix 05** screen, select the **Extract and Install the SalesLogix Hot Fix** option.

The hot fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete.

**Note:** Selecting the other option prevents the VFS bundle from being available after the patch is installed, since the files are then deleted.

5. Select the location where you want to store the hot fix files.

**Note:** There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

6. Click **Next**.
7. On the **Welcome** screen, click **Install**, to install the patch.
8. On the **Completed** screen, click **Finish**.

#### **To install the bundle**

1. Ensure you have **Write** permissions to the bundle installation folder.  
Check permissions on the Security tab on the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the hot fix files, click **Sage SalesLogix v7.5.2 Web HF05 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.

#### **To build and deploy the Web site**

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.  
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. On the **View** menu, click **Deployment Explorer**.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.  
A status box appears indicating status for the deployment.
7. Repeat these steps for each of the affected portals.

**Note** By default, the Sage SalesLogix Web Client portal is set to deploy to the localhost, but you can change these settings to fit your environment.