

Applying LAN Hot Fix 23 for Sage SalesLogix Version 7.5.2

Version 7.5.2.23

Developed by Sage SalesLogix User Assistance



Applying LAN Hot Fix 23 for Sage SalesLogix Version 7.5.2

Documentation Comments	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at saleslogix.techpubs@sage.com .
Copyright	Copyright © 1997-2011, Sage Software, Inc. All Rights Reserved. This product and related documentation are protected by copyright and are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of this product or related documentation may be reproduced in any form by any means without prior written authorization of Sage and its licensors, if any.
Version	Version 7.5.2.23 2011
Trademarks	SalesLogix is a registered trademark of Sage Software, Inc. Other product names may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.
Disclaimer	Sage has thoroughly reviewed this manual. All statements, technical information, and recommendations in this manual and in any guides or related documents are believed reliable, but the accuracy and completeness thereof are not guaranteed or warranted, and they are not intended to be, nor should they be understood to be, representations or warranties concerning the products described. Sage assumes no responsibility or liability for errors or inaccuracies with respect to this publication or usage of information. Further, Sage reserves the right to make changes to the information described in this manual at any time without notice and without obligation to notify any person of such changes.
Technical Support	<p>Technical Support is available to customers with support contracts directly from Sage and to Certified Business Partners. Calls are answered during business hours, Monday through Friday, excluding holidays. Current contact information is available on the Sage SalesLogix Web site. Customers with a valid technical support contract and a Web access code can request technical support electronically on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site.</p> <p>Sage SalesLogix Web site www.saleslogix.com Sage SalesLogix SupportOnline/Sage Online Support and Services Web site http://www.sagesoftwareonline.com</p> <p>Revisions to this book are posted on the Sage SalesLogix SupportOnline/Sage Online Support and Services Web site. Check this site regularly for current Sage SalesLogix product documentation.</p>

Applying LAN Hot Fix 23 for Sage SalesLogix Version 7.5.2

This hot fix addresses the following issue:

Defect	Description
1-79409	SpeedSearch threading does not shut down properly after an error. This causes an endless loop of error reporting.

This hot fix requires version 7.5.2. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

File Information

File Name	File Contents	File Version
SLX_v752_Lan_HF23.zip	SLX_v752_Lan_HF23.exe	
SLX_v752_Lan_HF23.exe	SLXSearchService.exe	7.5.2.2539

Applying the Hot Fix

Apply the hot fix to all machines with Administrative Workstation, Remote Office, Remote Client, or disconnected Web Client running the SpeedSearch Server Service.

To apply

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX_v752_Lan_HF23.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX_v752_Lan_HF23.exe**.
4. On the **SalesLogix - v7.5.2 Hot Fix 23** screen, select your installation method:
 - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
 - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install**.

Note The Update Network Images button is available on the Welcome screen. If you created automated installations of the Sage SalesLogix Client, you can upgrade the installation to hot fix 23 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the Sage SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of Sage SalesLogix Client and all the service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.