

# Applying Hot Fix 24 for Sage SalesLogix Version 7.5.1

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Version 7.5.1.24

Developed by Sage SalesLogix User Assistance



*Your business in mind.*

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issues:

Defect	Description
1-69366	A code snippet is not retained after editing Load Actions on a form in the Application Architect.
1-69562	Lookups containing apostrophes are ignored and a search returns all records.
1-69565	Random SLXOLEDB Exception errors appearing in the Event logs are causing perceived performance issues.
1-69596	Web: If a pick list value from a picklist contains a comma the picklist only shows the value before the comma.
1-69819	Web: When scheduling an activity as a user that has access to a large number of other user's calendars, it will take 20+ seconds to load the refreshed Activity window in the Web client.
1-69827	Web: Some strings are not localised on the Add Opportunity Product dialog box.

This hot fix requires version 7.5.1 and 7.5.1 Hot Fix 6. Do not install this hot fix on any other Sage SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v751_HF24.zip	SLX_v751_HF24.exe, Sage SalesLogix v7.5.1 HF 24 VFS Upgrade.zip
SLX_v751_HF24.exe	GroupTranslator.dll, Sage.Platform.QuickForms.dll, Sage.Platform.WebPortal.dll, Sage.Saleslogix.Activity.dll.
Sage SalesLogix v7.5.1 HF24 VFS Upgrade.zip	AddOpportunityProduct.ascx, AddOpportunityProduct.ascx.resx, Sage.Platform.WebPortal.dll, Sage.Saleslogix.Activity.dll, EntityResources.resx, UserCalendar.USERCALENDAR.entity.xml, UserCalendar.User.3bdab581ceba463aa79beca6fd95e12c.relationship.xml.

## Applying the Hot Fix

Ensure you apply 7.5.1 Hot Fix 6 before you apply this hot fix. Then apply 7.5.1 Hot Fix 24 to all computers where the Application Architect, Web Host, and/or disconnected Web Clients are installed. Alternatively, you can manually apply the GroupTranslator.dll to the disconnected Web Client computers.

Install the bundle using the Application Architect and then, build and deploy the Web site(s). This hot fix affects the Customer Portal, SLXClient, Intellisync, SData, Lead Capture, Web Reporting and Process Host portals. All affected portals should be redeployed.

**Note** Before installing the bundle, review the files included in the hot fix. Back up any customized files that may be affected, or back up the whole project if there are many files. Then apply the hot fix bundle in one of the following ways:

- Manually merge the hot fix items with the customized items.
- Apply the bundle (overwriting all existing items), and then manually merge the customized items.

The following instructions describe the latter option; applying the bundle.

#### **To apply**

1. Close all Sage SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v751\_HF24.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v751\_HF24.exe**.
4. On the **SalesLogix - v7.5.1 Hot Fix 24** screen, select the **Extract and Install the SalesLogix Hot Fix** option.

The hot fix files, including the VFS bundle, are extracted to the location you specify. The files are not removed once the installation is complete.

**Note** Selecting the other option will prevent the VFS bundle from being available after the patch is installed, since the files are then deleted.

5. Select the location where you want to store the hot fix files.

**Note** There is a folder path character limitation that requires the path where you save or copy bundles that are created in the Application Architect to be 57 characters or less (including the drive name).

6. Click **Next**.
7. On the **Welcome** screen, click **Install**, to install the patch.
8. On the **Completed** screen, click **Finish**.

#### **To manually apply the GroupTranslator.dll to disconnected Web Clients**

1. Close all Sage SalesLogix applications on the disconnected Web Client computer.
2. Stop the Personal Web Server.
  - Right-click the icon in the Windows system tray, and then click **Exit**.
3. On a computer where 7.5.1 HF 24 has already been applied, navigate to \Program Files\SalesLogix and locate the file **GroupTranslator.dll**.
4. Copy **GroupTranslator.dll**, and then paste it to the corresponding directory on the disconnected Web Client computer.
5. Register the file:
  - a. Click **Start**, and then click **Run**.
  - b. Type **regsvr32 "[Drive:]\Program Files\SalesLogix\GroupTranslator.dll"**.
    - Replace [Drive:] with the drive where the SalesLogix directory is located on the disconnected Web Client computer.
  - c. Click **OK** to run the registration.
  - d. Click **OK** again.
6. Restart the Personal Web Server.
7. Reset IIS.

**To install the bundle**

1. Ensure you have **Write** permissions to the bundle installation folder.  
Check permissions on the Security tab in the folder properties.
2. Open the **Application Architect**.
3. In the **Project Explorer**, right-click the project, and then click **Install Bundle**.
4. Navigate to the folder where you extracted the hot fix files, click **Sage SalesLogix v7.5.1 HF24 VFS Upgrade.zip**, and then click **Open**.
5. On the **Select Bundle** screen, click **Next**.
6. On the **Select Items** screen, ensure the **Portals** option is selected.
7. Click **Next**, and then click **Finish**.
8. You can now manually merge any customizations previously backed up.

**To build and deploy the Web site**

1. In the **Project Explorer**, click the project.
2. Press and hold the **CTRL** key, and then on the **Build** menu, click **Build Web Platform**.  
All the files in the entire assembly for the current project are compiled. Status for the build is displayed in the Output Window at the bottom of the screen.
3. On the **View** menu, click **Deployment Explorer**.
4. Expand **Deployments**.
5. Double-click the portal to deploy.
6. Under **Deployment Targets**, right-click the target portal, and click **Deploy Portal**.  
A status box appears indicating status for the deployment.