

# Applying Hot Fix 4 for SalesLogix Version 6.2.6

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Version 6.2.6.4

Developed by Sage SalesLogix User Assistance



*Your business in mind.*

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix Technical Publications. For content revisions, questions, or comments, contact the writers at <a href="mailto:techpubs@saleslogix.com">techpubs@saleslogix.com</a> .
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This hot fix addresses the following issue:

Defect	Description
1-50276	On some computers, SpeedSearch Client does not display the Create Date, Modify Date, or Subject in the results from a Keyword search.

This hot fix requires version 6.2.6. Do not install this hot fix on any other SalesLogix version. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v626_HF4.zip	KnowledgebaseLibrary.dll, SLXSearchDataSource.dll, and SLXSpeedSearch.dll.

## Applying the Hot Fix

Apply the hot fix to all SalesLogix Web Servers, SpeedSearch Servers, and SalesLogix Network and Remote Client computers.

### To apply the hot fix

1. Close all SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v626\_HF4.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and select the following:
  - KnowledgebaseLibrary.dll
  - SLXSearchDataSource.dll
  - SLXSpeedSearch.dll
4. Copy the files and paste them to the C:\Program Files\SalesLogix\SpeedSearch folder on each Web Server, SpeedSearch Server, SalesLogix Network Client, and SalesLogix Remote Client computer.
5. When prompted to overwrite the existing file, click **Yes**.
6. Rebuild all SpeedSearch indexes on the Host.
  - a. On the Administrator **Manage** menu, click **SpeedSearch Configuration**.
  - b. Click the **Schedules** tab.
  - c. Select the indexes you want to update, and then click **Run Now**.
7. Reindex SpeedSearch on each SalesLogix Remote Client computer.
  - a. Ensure the dlls indicated in step 3 have been copied to the remote's SpeedSearch folder.
  - b. Delete the following folders within C:\Program Files\SalesLogix\SpeedSearch\SLXRemote\Data\Collections folder.

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- Activity
  - Attachment
  - Defect
  - Defect Internal
  - Document
  - History
  - Library
  - Procedure
  - Standard Problem
  - Ticket
  - Ticket Internal
- c. Stop and restart the SLX SpeedSearch Service.  
The SpeedSearch collections should rebuild automatically.