

# Applying Hot Fix 10 and 11 for Sage SalesLogix Version 6.2.6

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Version 6.2.6.10\_11

Developed by Sage SalesLogix User Assistance



*Your business in mind.*

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<b>Documentation Comments</b>	This documentation was developed by Sage SalesLogix Technical Publications. For content revisions, questions, or comments, contact the SalesLogix writers at <a href="mailto:saleslogix.techpubs@sage.com">saleslogix.techpubs@sage.com</a> .
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This hot fix addresses the following issues:

Defect Number	Description
1-58919	An invalid integer error occurs when a date in a date/time control using the "dddd" format is nulled out on the Remote computer and synchronized to the Host.
1-58920	Japanese characters are corrupted when processed by the Sync Server.
1-58992	The SalesLogix Provider is not handling multi-byte characters correctly during the sync process.
1-60878	History records for completed activities are not sent to remote clients if they are not associated to a ticket, account, contact, or opportunity.

This hot fix requires version 6.2.6. Do not install this hot fix on any other SalesLogix version. Contact your support representative or go to <http://www.support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v626_HF10_11.zip	SLXDBEngine.dll, SLXLoggingServer.exe, SLXOLEDB.dll, SLXProfiler.exe, SLXPROFILING.dll, SlxSL.dll, SLXSystem.dll, SLXSystem.exe, SyncClient.exe, and SyncServer.exe.

## Applying the Hot Fix

Apply the hot fix to all computers where Sage SalesLogix is installed.

### To apply

1. Close all SalesLogix applications on the computer to which you are applying the hot fix.
2. Extract the contents of the **SLX\_v626\_HF10\_11.zip** file to a temporary folder.
3. Navigate to the folder where you extracted the hot fix files and double-click **SLX\_v626\_HF10\_11.exe**.
4. On the **SalesLogix - v6.2.6 Hot Fix** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.

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5. Click **Next**.

6. On the **Welcome** screen, click **Install**.

The Update Network Images button is available on the Welcome screen. If you created automated installations of the SalesLogix Client, you can upgrade the installations to hot fix 10 and 11 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the SalesLogix Client for new users. When the automated installation is updated using this method, it contains the initial version of the SalesLogix Client and all service packs and hot fixes applied to your system.

7. On the **Completed** screen, click **Finish**.