

# Applying Hot Fix 1 for SalesLogix Version 6.2.6

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**Version 6.2.6.1**

**Developed by SalesLogix Technical Publications**



*Your business in mind.*

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## Documentation Comments

This documentation was developed by Sage CRM SalesLogix Technical Publications. For content revisions, questions, or comments, contact the writers at [techpubs@saleslogix.com](mailto:techpubs@saleslogix.com).

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## Version

Version 6.2.6.1  
January 2007

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SalesLogix Web site [www.saleslogix.com](http://www.saleslogix.com)  
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# Applying Hot Fix 1 for SalesLogix Version 6.2.6

This hot fix addresses the following issue:

Defect Number	Description
1-49958	The SalesLogix Server PEND mechanism is not functioning correctly. Numerous FailedTransactions are accumulating and the AttachTemp folder is not processing attachments.

This hot fix requires version 6.2.6. Do not install this hot fix on any SalesLogix version other than v6.2.6. Contact your support representative or go to <http://support.saleslogix.com> to obtain the hot fix.

## File Information

File Name	File Contents
SLX_v626_HF1.zip	SyncClient and SyncServer

## Applying the Hot Fix

Apply the hot fix to all Synchronization Server, Remote Office, and Remote user computers.

### To apply the hot fix

- 1 Close all SalesLogix applications on the computer to which you are applying the hot fix.
- 2 Extract the contents of the **SLX\_v626\_HF1.zip** file to a temporary folder.
- 3 Navigate to the folder where you extracted the hot fix files, and double-click **SLX\_v626\_HF1.exe**.
- 4 On the **SalesLogix - v6.2.6 Hot Fix 1** screen, select your installation method:
  - **Install the SalesLogix Hot Fix** extracts the hot fix files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Hot Fix** extracts the hot fix files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the hot fix files.
- 5 Click **Next**.
- 6 On the **Welcome** screen, click **Install**.

The Update Network Images button is available on the Welcome screen. If you created automated installations of the SalesLogix Client, you can upgrade the installations to hot fix 1 using this option (you must browse to the .msi file and click Update).

Automated installations can be used to install the SalesLogix Client for new users. When updated using this method, the automated installation contains the initial version of the SalesLogix Client and all service packs and hot fixes that have been applied to your system.

- 7 On the **Completed** screen, click **Finish**.