

The hardware requirements for Sage SalesLogix v7.5.2 are a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS, among other factors.

The software requirements show all qualified software for use with Sage SalesLogix v7.5.2.

"v" indicates Qualified. Component tested for Version.Release shown.

"-" indicates Not Qualified. Component not tested for Version.Release shown.

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

Note that Sage generally does not perform additional qualification testing on a released version of SalesLogix with newer service packs for operating systems and applications.

Sage SalesLogix

System Requirements

Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Windows Client					
Hardware					
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	200+	200+	200+	200+	200+
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>					
Operating System					
Microsoft Windows 7	-	-	-	-	✓
Microsoft Windows Vista Business	✓	✓	SP1	SP1	SP2
Microsoft Windows XP Professional	SP2	SP2	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Citrix Presentation Server Feature Release 4	✓	✓	✓	✓	✓
Citrix Presentation Server Feature Release 4.5	-	-	-	✓	✓
.NET Framework ¹					
Microsoft .NET Framework 3.5.1	-	-	-	-	✓
Microsoft .NET Framework 3.0 (Required if utilizing Process Orchestration)	-	-	✓	✓	-
Microsoft .NET Framework 2.0	✓	✓	✓	✓	-
Internet Connection					
Requires Internet connection (DSL, broadband, or network connection recommended)	✓	✓	✓	✓	✓
Local Database (for Remote Client only)					
SQL Express	-	✓	✓	✓	✓
MSDE 2000	SP3 or later	SP3 or later	-	-	-
Microsoft SQL Server 2008	-	-	✓	✓	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP1	SP3
Microsoft SQL Server 2000	SP3 or later	SP4	-	-	-
Microsoft SQL Server 2000 Personal Edition	SP3 or later	SP3 or later	-	-	-
Word Processor (for Mail Merge features)					
Microsoft Word 2007	SLX 7.0.1 or later	✓	✓	✓	SP1
Microsoft Word 2003	✓	SP2	SP2	SP2	SP3
Microsoft Word XP	✓	SP2	SP3	SP3	SP3
Microsoft Word 2000	SR-1a or later/SLX 7.0.0 only	-	-	-	-
Email					
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	SLX 7.0.1 or later	✓	✓	✓	✓

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Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook)	✓	SP2	SP2	SP2	SP2
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	✓	SP2	SP3	SP3	SP3
Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook)	SR-1a or later/SLX 7.0.0 only	-	-	-	-
SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode and GroupWise 5.5 and 6.0)	✓	✓	-	-	-
Reporting					
Crystal Reports Professional	XI R2	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3
Fax					
Microsoft Fax Service	✓	✓	✓	✓	✓

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System Requirements

Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Browser					
Firefox 3.x ²	-	-	-	✓	✓
Microsoft Internet Explorer 8.x	-	-	-	-	✓
	SLX 7.0.1 or				
Microsoft Internet Explorer 7.x	later	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	✓	✓	SP1	SP1
Microsoft Internet Explorer 5.5	✓	✓	-	-	-

Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix

Microsoft Outlook 2007	SLX 7.0.1 or later	✓	✓	✓	✓
	SR-1a or later/SLX 7.0.0				
Microsoft Outlook 2000	only	-	-	-	-
Microsoft Outlook XP	✓	SP2	SP3	SP3	SP3
Microsoft Outlook 2003 (SR-1a or later required)	✓	SP2	SP2	SP2	SP2
Lotus Notes 8.0 (Office mode)	-	-	-	✓	✓
Lotus Notes 7.0 (Office mode)	-	-	-	✓	✓
Lotus Notes 6.5 (Office mode)	✓	✓	-	-	-
Lotus Notes 5.x (Office mode)	✓	✓	-	-	-
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	✓	✓	-	-	-

Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.

Web Client

Browser					
Firefox 3.x ²	-	-	-	✓	✓
Microsoft Internet Explorer 8.x	-	-	-	-	✓
	SLX 7.0.1 or				
Microsoft Internet Explorer 7.x	later	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	✓	✓	SP1	SP1
Microsoft Internet Explorer 5.5	✓	✓	-	-	-

Internet Connection

Requires Internet connection (DSL, broadband, or network connection recommended)	✓	✓	✓	✓	✓
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Word Processor (for Mail Merge features)

Microsoft Word 2007	SLX 7.0.1 or later	✓	✓	✓	SP1
Microsoft Word 2003	✓	SP2	SP2	SP2	SP3
Microsoft Word XP	✓	SP2	SP3	SP3	SP3
	SR-1a or later/SLX 7.0.0				
Microsoft Word 2000	only	-	-	-	-

Email

Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	SLX 7.0.1 or later	✓	✓	✓	✓
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook)	✓	SP2	SP2	SP2	SP2
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	✓	SP2	SP3	SP3	SP3
Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as e-mail editor with Outlook)	SR-1a or later/SLX 7.0.0 only	-	-	-	-

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Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Disconnected Web Client					
Hardware					
Minimum memory/Recommended memory (MB)	-	-	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	-	-	800/1.5GHz+	800/1.5GHz+	800/1.5GHz+
Free disk space for application files (MB)	-	-	1000+	1000+	1000+
Operating System					
Microsoft Windows 7	-	-	-	-	✓
Microsoft Windows Vista Business	-	-	SP1	SP1	SP2
Microsoft Windows XP Professional	-	-	SP3	SP3	SP3
MDAC 2.8	-	-	✓	✓	✓
Browser					
FireFox 3.x ²	-	-	-	✓	✓
Microsoft Internet Explorer 8.x	-	-	-	-	✓
Microsoft Internet Explorer 7.x	-	-	✓	✓	✓
Microsoft Internet Explorer 6.0.x	-	-	✓	SP1	SP1
Microsoft Internet Explorer 5.5	-	-	-	-	-
.NET Framework					
Microsoft .NET Framework 3.5.1	-	-	-	-	✓
Microsoft .NET Framework 3.0 (Required if utilizing Process Orchestration)	-	-	✓	✓	-
Microsoft .NET Framework 2.0	-	-	✓	✓	-
Administrative Workstation					
Hardware					
Minimum memory/Recommended memory (MB)	256/512+	256/512+	512/1G+	512/1G+	512/1G+
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	500+	500+	500+	500+	500+
Operating System					
Microsoft Windows 7	-	-	-	-	✓
Microsoft Windows Vista Business	✓	✓	SP1	SP1	SP2
Microsoft Windows XP Professional	SP2	SP2	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Word Processor (for Mail Merge template management)					
	SLX 7.0.1 or later				
Microsoft Word 2007	later	✓	✓	✓	SP1
Microsoft Word 2003	✓	SP2	SP2	SP2	SP3
Microsoft Word XP	✓	SP2	SP3	SP3	SP3
	SR-1a or later/SLX 7.0.0 only				
Microsoft Word 2000	only	-	-	-	-
Reporting					
Crystal Reports Professional	XI R2	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3
Browser					
FireFox 3.x ²	-	-	-	✓	✓
Microsoft Internet Explorer 8.x	-	-	-	-	✓
	SLX 7.0.1 or later				
Microsoft Internet Explorer 7.x	later	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	✓	✓	SP1	SP1
Microsoft Internet Explorer 5.5	✓	✓	-	-	-

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System Requirements

Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Host Database Server³					
Hardware					
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+
Minimum processor/Recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+
Operating System					
Microsoft Windows 2008 R2 Server	-	-	-	-	✓
Microsoft Windows 2008 Server	-	-	✓	✓	SP2
Microsoft Windows 2003 Server	SP1 or later	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Relational Database Management System (RDBMS)					
Microsoft SQL Server 2008	-	-	✓	✓	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP1	SP3
Microsoft SQL Server 2000	SP3 or later	SP4	-	-	-
Oracle 11g	-	-	✓	✓	✓
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	✓	✓	✓	✓	✓
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	✓	✓	-	-	-
<p><i>Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component to be installed on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle client software match the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.</i></p>					
Email Servers					
Microsoft Exchange	✓	✓	✓	✓	✓
Lotus Notes (Office mode)	✓	✓	-	✓	✓
GroupWise	✓	✓	-	-	-
POP3/SMTP	✓	✓	✓	✓	✓
IMAP/SMTP	✓	✓	✓	✓	✓
Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)³					
Hardware					
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+
Operating System					
Microsoft Windows 2008 R2 Server	-	-	-	-	✓
Microsoft Windows 2008 Server	-	-	✓	✓	SP2
Microsoft Windows 2003 Server	SP1 or later	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓

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System Requirements

Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Synchronization Server ³					
Hardware					
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	450/800+	450/800+	450/800+	450/800+	450/800+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+
Operating System					
Microsoft Windows 2008 R2 Server	-	-	-	-	✓
Microsoft Windows 2008 Server	-	-	✓	✓	SP2
Microsoft Windows 2003 Server	SP1 or later	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Remote Office Server ³					
Hardware					
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+
Operating System					
Microsoft Windows 2008 R2 Server	-	-	-	-	✓
Microsoft Windows 2008 Server	-	-	✓	✓	SP2
Microsoft Windows 2003 Server	SP1 or later	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	SP4	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Relational Database Management System (RDBMS)					
Microsoft SQL Server 2008	-	-	✓	✓	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP1	SP3
Microsoft SQL Server 2000	SP3 or later	SP4	-	-	-
Web Host Server ³					
Hardware					
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files and web pages (MB)	350+	350+	500+	500+	500+
Operating System					
Microsoft Windows 2008 R2 Server with IIS 7.5 ⁴	-	-	-	-	✓
Microsoft Windows 2008 Server with IIS 7.0 ⁴	-	-	✓	✓	SP2
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓	✓	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	SP3 or later	SP3 or later	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Microsoft .NET Framework 2.0 with ASP.NET	✓	✓	✓	✓	✓

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System Requirements

Version	v7.0	v7.2	v7.5	v7.5.1	v7.5.2
Web Reporting Server ³					
Hardware					
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	256/1GB+	256/1GB+	256/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files and web pages (MB)	350+	350+	350+	350+	350+
Operating System ⁵					
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓	✓	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	SP3 or later	SP3 or later	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓
Reporting					
Crystal Reports Server	✓	✓	XI R2 SP3	XI R2 SP3	XI R2 SP3

Web Phone

Qualified Web Phones and Service Providers

Sage SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform. Additional carriers and phones may be compatible and may be qualified in the future.

Openwave-compatible phones are listed at: http://upmkt.openwave.com/dev_phones/phones.cfm Openwave

Compatible carriers are listed at: http://upmkt.openwave.com/dev_carriers/carriers.cfm

Notes

1. .NET Framework is required if hosting a portal e.g. remote client.
2. Active Mail features not available.
3. 64-bit systems are supported but must be set to run in 32-bit compatibility mode.
4. IIS must run in v6 mode.
5. Crystal Reports XI R2 SP3 is not compatible with Windows 2008.

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Sage SalesLogix

Mobile System Requirements

Version	v5.6
Device	
Operating System	
BlackBerry ¹	
BlackBerry OS 4.2	✓
BlackBerry OS 4.3	-
BlackBerry OS 4.5	-
BlackBerry OS 4.6	✓
BlackBerry OS 4.7	✓
BlackBerry OS 5.0 ²	✓
BlackBerry Desktop Manager 4.2	-
BlackBerry Desktop Manager 4.7	✓
BlackBerry Desktop Manager 5.0	✓
BlackBerry Enterprise Server 4.1.x	✓
BlackBerry Enterprise Server 5.0	-
Windows Mobile	
Windows Mobile 6.0	-
Windows Mobile 6.1	✓
Windows Mobile 6.5	✓
ActiveSync 4.5	✓
Windows Mobile Device Center 6.1	-
Mobile Platform ³	
Operating System	
Windows Server 2003	✓
Windows Server 2008	✓
IIS 6.0	✓
IIS 7.0	✓
Sage SalesLogix - Client (Should match SalesLogix Server version)	
SalesLogix v7.2.2	✓
SalesLogix v7.5	-
SalesLogix v7.5.1	-
SalesLogix v7.5.2	✓
Relational Database Management System (RDBMS) - For hosting designer databases:	
Microsoft SQL Server 2005	✓
Microsoft SQL Server 2005 Express	-
Microsoft SQL Server 2008	✓
OSQL Utility ⁴	

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Mobile System Requirements

Version	v5.6
Relational Database Management System (RDBMS) - For hosting deployment/queuing:	
Microsoft SQL Server 2005	✓
Microsoft SQL Server 2008	✓
Oracle 10g	✓
Oracle 11g	✓
OSQL Utility ⁴	
License Types ⁵	
Standard	✓
Enterprise	✓
Mobile Administrator	
Operating System	
Windows XP Professional	-
Windows Vista Business	-
Windows 7	-
Windows Server 2003	✓
Windows Server 2008	✓
Mobile Architect	
Operating System	
Windows XP Professional	-
Windows Vista Business	-
Windows 7	-
Windows Server 2003	✓
Windows Server 2008	✓

Notes

1. Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
2. See related Hot Fix, applies to BlackBerry OS builds 5.0.0.386 and higher.
3. SalesLogix Mobile should be installed separately from SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
4. Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts required when database server is a different server than the Web server.

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Sage SalesLogix

Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
Device		
Operating System		
BlackBerry¹		
BlackBerry OS 4.2	✓	✓
BlackBerry OS 4.3	✓	✓
BlackBerry OS 4.5	✓	✓
BlackBerry OS 4.6	✓	✓
BlackBerry OS 4.7	✓	✓
BlackBerry OS 5.0 ²	✓	✓
BlackBerry Desktop Manager 4.2	✓	✓
BlackBerry Desktop Manager 4.7	✓	✓
BlackBerry Desktop Manager 5.0	✓	✓
BlackBerry Enterprise Server 4.1.x	✓	✓
BlackBerry Enterprise Server 5.0	-	-
Windows Mobile		
Windows Mobile 6.0	✓	✓
Windows Mobile 6.1	✓	✓
ActiveSync 4.5	✓	✓
Mobile Platform³		
Sage SalesLogix - Client (Should match SalesLogix Server version)		
SalesLogix v6.2.6	✓	N/A
SalesLogix v7.0.x	✓	N/A
SalesLogix v7.2.x	✓	✓
SalesLogix v7.5	N/A	✓
SalesLogix v7.5.1	N/A	✓
License Types		
Personal	✓	✓
Standard	✓	✓
Enterprise	✓	✓

Notes

- Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
- See related Hot Fix, applies to BlackBerry OS builds 5.0.0.386 and higher.
- SalesLogix Mobile should be installed separately from SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).